



Payment, Refund or Cancellation Policy for Professional Services or Products

Payment Policy

Valid payment methods accepted by Essentials For Change online for professional services are credit/debit cards. By submitting your order for processing, you authorize us to charge your order to your credit/debit card. If your payment method is invalid, or is not otherwise acceptable, your order may be suspended or cancelled automatically.

All prices and availability of services are subject to change and will be posted, giving reasonable notice to customers.

Purchases, payments, returns or refunds made by customers for products (books) of Essentials For Change are handled by Amazon.

Refund Policy

Due to the nature of online – courses, conferences, workshops or meetings – we are unable to provide refunds on these purchases. If a customer is unable to participate in their paid event (online or in person), with notice given no less than 7 days before, the service may be transferred to someone else. Once scheduled professional services have begun, it is up to the customer to fulfill contract requirements.

Cancellation Policy

Customer reservations canceled two weeks (14 days) before the start of professional services will be refunded in their entirety. Reservations which are canceled 7 days from the beginning of professional services, consultancy or training will be refunded, by fifty percent (50%) of the registration fee. No refund is offered for any cancellations less than 7 days of the start of any services.

Any delays or cancellations made by Essentials For Change, will be re-scheduled or refunded to customer. Services interrupted or canceled based on customers non-participation violates our contract terms and no refund would be given.

If customer incurs any difficulty at all, please let us try to help. Send an email to efc.healthwellness@gmail.com and request to speak to someone about a refund or cancelation for a different reason.

The performance of our Professional Services for customers are provided under a statement of purpose, performed in a proper and professional manner consistent with industry standards.

Essentials For Change reserves the right to change these payment, refund or cancellation policy terms and conditions at any time. Any such changes will take effect when posted on the website.